

# Hackers accessed data on some American Airlines customers

September 20 2022

---



Two American Airlines Boeing 737s are shown at the gate, Thursday, July 7, 2022, at the Fort Lauderdale-Hollywood International Airport in Fort Lauderdale, Fla. Hackers gained access to personal information of some customers and employees at American Airlines. The airline said Tuesday, Sept. 20, that information on a “very small number” of people was compromised after a phishing attack that breached some employee email accounts. Credit: AP Photo/Wilfredo Lee, File

American Airlines says personal information of a "very small number" of customers and employees was compromised after hackers breached some employee email accounts.

There is no indication that the attackers have misused any of the personal information, the company said.

American notified customers last week that the breach was discovered in July, according to law enforcement officials in Montana. American said it locked down the breached accounts and hired a cybersecurity firm to investigate.

American told customers that information in the compromised email accounts could have included their date of birth, driver's license and passport numbers and medical information they provided to the airline.

Affected customers were offered two years of identity theft-protection coverage, American said.

The airline declined to say how precisely how many people had their personal information exposed or the nature of that information.

"American Airlines is aware of a phishing campaign that led to the unauthorized access to a limited number of team member mailboxes," American spokesman Curtis Blessing said. "A very small number of customers and employees' personal information was contained in those email accounts.

Blessing said American is putting in place "additional technical safeguards to prevent a similar incident from occurring in the future."

American is based in Fort Worth, Texas.

© 2022 The Associated Press. All rights reserved. This material may not be published, broadcast, rewritten or redistributed without permission.

Citation: Hackers accessed data on some American Airlines customers (2022, September 20) retrieved 6 December 2023 from

<https://techxplore.com/news/2022-09-hackers-accessed-american-airlines-customers.html>

This document is subject to copyright. Apart from any fair dealing for the purpose of private study or research, no part may be reproduced without the written permission. The content is provided for information purposes only.